#### Block 2

### Please, fill in the rest part of the questionnaire.

5. In the demonstration video, we presented two scenarios - morning and evening. In each, we sought to demonstrate the performance of the smart home system that provides some automation services to the occupant.

Did this video help you to understand smart-home services better?

- O A. Yes, it did
- O B. Somewhat but I could still benefit from additional information
- O C. Not at all; I'm still not confident that I fully understand what home automation services are

# 6. After watching the video, do you think that the system effectively performed the user's desired automation services?

- A. Yes, I do; the system appeared to do an excellent job of delivering the automation services that the user expected
- O B. Somewhat but I think that the system could have done a better job
- O C. No, I do not. The system did not appear to deliver the services to the users' expectation

#### If you answered B) or C) to the above, please explain below:

#### 7. Do you think that the user had control over the automation processes?

O A. Yes, it appeared so

Ο	B. I am unsure. I am unable to determine whether the user did or did not have control
	simply from watching the video

Ο	C. No, it appeared that the user had very little, if any, control over the automation
	processes

#### 8. Do you think the User is supported to personalize the system?

- O <sub>A. Yes</sub>
- O B. I'm not sure
- $O\,$  C. No, not at all

## 9. Do you think that changes made to the system improved the performance of the automation services?

- O A. Yes, changes resulted in a better service for the occupant
- O B. I'm unsure. It was hard to tell from the video
- O C. No, not at all

Block 2

Powered by Qualtrics